PASSPORT

Passport provides a comprehensive Route Management Solution, with "command and control" software for mobile employees on planned routes. This is accomplished using geo-spatial mapping, routing optimization and complete plan vs. actual analytical reporting on routes driven, employee breaks, customer visits and activities from the initial clock in to the final clock out of the day.

The result is more productive routes with fewer miles in less time, increased visibility into front-line operations and increased productivity.
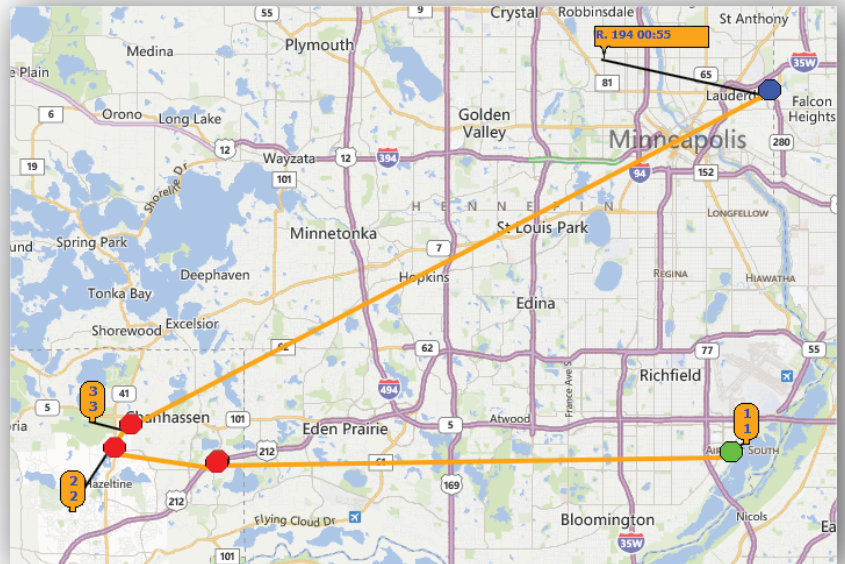
COMMAND AND CONTROL

Passport inOrder is the "command and control" center of your field service operations.

Managing front-line resources involves the dynamic balance of customer commitments, cost control and productivity. To accomplish this requires accurate information about customer visits, product availability, schedules and more.

Passport provides a web-based portal for routing optimization, scheduling, tracking customer visits, including:

- Next generation route optimization
- Integrated views of arrival time windows, balance workloads and overtime status
- Wireless dispatch or approval of intra-day changes so merchandisers can be both responsive and productive
- Real-time monitoring to track route compliance and productivity
- Analytical roll-up reports for management to see the cost of non-compliance

Passport's unique geo-fence correction technology and methodology results in 100% customer location recognition

Customer Success:
"We were shocked to find out that 10% of our stops every day were unscheduled stops."

PASSPORT

EMPOWER YOUR FIELD SERVICE TEAM

Passport's mobile module automates your front-line staff, connecting them with your back office in real time to:

- See new work orders as they are dispatched
- Access up to date information about routes, job details, and deadlines
- Track activities for each visit
- Update job status and notes from the field
- Capture customer signatures electronically
- Perform pre-trip / post-trip inspections of vehicles
- Track GPS location and get turn-by-turn directions

PLAN VS. ACTUAL ANALYTICS

Manage and optimize the performance of your merchandisers through analytical reports that show complete Plan vs. Actual results for:

- Yard/Depot/Office Begin Shift Time
- Yard/Depot/Office End Shift Time
- Route Sequence
- Drive Time and Distance
- Work Time
- Break Time

- Total Time and Cost
- Planned Stops
- Repeat and Unscheduled Stops
- Return Trips to the Office Location
- Trips to Employee Home Location

Complete Plan vs. Actual Results

	Planned	Actual	+/-
Punch In	05:30	05:28	
Start Yard Hrs	01:37	01:24	-00:13
Drive Distance	84.24	166.18	
Drive Hrs	02:14	04:04	+01:50
Break Hrs	01:00	01:00	
Non Yard Work Hrs	03:23	04:23	+01:00
End Yard Hrs	00:30	00:53	+00:23
Settlement Time		17:07	
Punch Out	14:14	17:24	
Total Hrs	08:44	11:56	+03:12

MODULAR SOLUTIONS TO INTEGRATE WITH YOUR EXISTING SYSTEMS

Passport inOrder integrates with your Telematics and ERP providers using either real-time web services or file downloads. Data from your ERP system when combined with the data from your Workforce Management system gives inOrder all it needs to compute the day's route plan for each of your drivers.
Data from your Telematics system when combined with the data from your Workforce Management system gives inOrder all it needs to produce everything that actually happened on your drivers' routes each day.

If you don't have a work order management system in place, Passport can provide an end-to-end solution to automate the process from work order creation to close.

INTEGRATED TIME / LABOR SCHEDULING WITH KRONOS

Passport has a long-established partnership with Kronos, the leading provider of enterprise time and labor solutions.

With real-time integration "out of the box", labor data from Kronos becomes part of the work order scheduling process in Passport.

View scheduled start/end time for employees when assigning jobs. Factor in hours worked to date in the pay period to control overtime. Capture time on task in the field and automatically post to employee timecards with validation and audit trail.

MOBILE TECHNOLOGY FOR THE REAL WORLD

Wirelessly dispatch work assignments and changes to mobile employees. Give them access on mobile devices to details and deadlines, and allow them to easily update job status and notes. Get rid of paper while gaining visibility and control.

Passport's HTML5 mobile platform works online and offline and provides portability to all iOS, Android and HTML5 supported browsers.